



Customer Service Representative & Retail Service Representative

SRT Communications, an area leader in voice, data, and wireless telecommunications, is seeking two (2) full-time positions.

Responsibilities:

- *professionally and efficiently manage customer contact over the phone, in person, or via email*
- *create service orders to provide telecommunication services*

Qualifications:

- *high school diploma or equivalent*
- *strong customer service skills and experience*
- *professional oral and written communication skills*
- *computer and software skills*
- *good problem solving skills*
- *a college degree in sales, marketing or business administration is preferred*
- *Ability to learn and understand technical products and services*

Retail position requires ability to work flexible hours including weekends and holidays

Apply online www.srt.com

or apply by mail

**SRT Applications • PO Box 2027
Minot ND 58702-2027**